

## LIVING HOTELS®

Apartment Rates 5%

discount on every booking

**BASIC** 

Below you can find the differences in service of our two offered rates:

SERVICE+

Cancellation	A cancellation free of any charges will have to be made latest 14 days prior to arrival. Cancellations that are made later or even No Shows are charged with 100% of the booked services, maximum 28 nights as a penalty.	A cancellation free of any charges will be able until 48 hours prior to arrival. Cancellations that are made later or even No Shows are charged with 100% of the booked services, maximum 7 nights as a penalty.
Cleaning of the apartment	Cleaning once a week including kitchen/kitchenette and kitchen-set (cutlery, pots, pans, plates etc.).	Cleaning once a week including kitchen/kitchenette and kitchen-set (cutlery, pots, pans, plates etc.).
Final cleaning charges	One-time payment of 60,00 EUR, due at check out.	Free of charge.
Payment	In advance on a monthly base.  Payment on account is not possible.	In advance on a monthly base. Payment on account is possible.
Extension of stay	No guarantee. An extension is only possible upon request and subject to availability.	Extension is guaranteed up to one week prior to check out.
Beverages	Two bottles of water and two bottles of beer will be in your apartment on the day of your arrival. This is a one-time gift from us.	Two drinks (water and beer) can be picked up at the reception every day. This of course is free of charge.  High quality coffee treatment in the room:  2 (carbon neutral) compostable organic portions will be available daily at reception free of charge.
Welcome packages	Small welcome package.	Welcome package including a variety of food and beverages.

Our General Terms and Conditions as well as the data protection regulations apply.