# LIVING HOTELS®



## Information about our services

#### **Payment**

Payment is possible in cash, by credit card or via bank transfer in advance. If you stay longer than a month, payment has to be done in advance on a monthly basis.

#### Cancellation

A free of charge cancellation is possible up to 7 days prior to arrival. For cancellations made less than 7 days prior to arrival or in case of a no-show, we will charge 100% of the booked stay or a maximum of 28 nights.

#### Extension/Shortening

We are happy to offer an extension of the stay subject to availability. Free of charge shortenings of the stay can be done up to 7 nights prior to the original departure date.

#### Cleaning

Cleaning of the apartment will take place weekly and includes cleaning of kitchen/kitchenette and kitchen set (cutlery, pots, pans, plates etc.) as well as a change of towels and linen.

#### **Breakfast**

You are welcome to book our extensive and high quality breakfast. Further information about our breakfast offer can be found **here**.

### Beverages & Welcome package

Two bottles of water, two bottles of beer and a welcome package will be in your apartment on the day of your arrival free of charge.

#### Please note following information:

- / Our General Terms and Conditions as well as the Data Protection Regulations apply.
- / All prices and rates include ancillary costs and all current taxes and fees.
- / All our Serviced Apartments offers are for commercial purpose only. It is not meant for renting services.

  The monthly price including all ancillary costs will be shown including the VAT on a monthly invoice.
- / The above mentioned rates require a minimum stay. If the minimum length of stay is less than 14 or 28 nights, the daily rate of the apartment will increase.





#### Our breakfast promise

guarantees pleasure with a good conscience. Learn more about our standards in terms of quality, sustainability and regionality!



Environmental protection and sustainability are very important to us. Click on here and read all about our effort to safe our future.



Have you already subscribed to our **newsletter**?

Don't miss any news and offers!